MEDICAL FACILITIES SERVING FOREIGNERS IN UB

Updated Aug 10, 2015

DISCLAIMER: The U.S. Embassy Ulaanbaatar, Mongolia assumes no responsibility or liability for the professional ability or reputation of, or the quality of services provided by, the medical professionals, medical facilities or air ambulance services whose names appear on the following lists. Inclusion on this list is in no way an endorsement by the Department of State or the U.S. Embassy/Consulate. The information in the list on professional credentials and areas of expertise are provided directly by the medical professional, medical facility or air ambulance service. The Embassy/Consulate is not in a position to vouch for such information. You may receive additional information about the individuals and facilities on the list by contacting local medical boards and associations (or its equivalent) or local licensing authorities.

This list is provided to U.S. citizens as a convenience only. An asterisk (*) denotes a firm's English-speaking contact; a double asterisk (**) denotes firms with limited English-speaking capability. Please report any complains to the Consular Section at 976-7007-6001. For licensing, medical regulatory information in Mongolia, please call or visit National Center for Health Development Mongolia, at 70128801 or http://www.chd.moh.mn/.

A. HOSPITALS/CLINICS

*INTERMED

Chinggis avenue 41, Khan-Uul district 15, Uildver 17040, Ulaanbaatar, Mongolia

Tel: +976-7000-0203

Emergency/after hours: +976-7000-0103

Fax: +976-7000-0203 E-mail: info@intemed.mn

Website: www.intermed.mn/pages/appointment

Outpatient Services / Clinics: Monday - Friday 8am - 8pm

Saturday 8am - 1pm; Sunday closed

On call 24/7 - Pediatrics and OB &GY departments

The hospital is located in the Khan-Uul district, northwest of Bogd Khan Palace Museum and east of APU Company. It is the most modern hospital in Ulaanbaatar, recently opened in May 2014, with brand new medical equipment, 24/7 emergency room and an ambulance. There are over 15 outpatient clinics, including pediatrics, obstetrics and gynecology (OB&GY), ear nose and throat (ENT), dentistry, internal medicine and more. The hospital also provides emergency services, intensive care (ICU), general surgery and medical evacuation services. Doctors are Korean and Mongolian; about 85% of MDs (not staff) speak English. Call for an appointment or reserve online.

*SOS MEDICA MONGOLIA

4a Building, Big Ring Road, 15th Micro District, 7th Khoroo, Bayanzurkh District,

Ulaanbaatar, Mongolia Tel: +976-11-464-325/6/7 Fax: +976-11-454-537

Emergency: +976-91913122, 99090335 (24 hours) Work hours are Monday – Friday: 9:00 AM - 6:00 PM Duty doctor, on call doctor /domestic/ 6:00 pm – 11pm

This modern medical facility is equivalent to a U.S. general practice with all English-speaking staff. It has X-ray, ultrasound device and general lab facilities on site. Membership-based facility; non-members will be treated, but only for short-term visitors to Mongolia and they will check passport for verification. Can refer

patients to specialists and other facilities if necessary. SOS Medica is a clinic, not a hospital. No major surgical operations can be done there. They can arrange domestic or international evacuations, if required.

Cash and some credit cards accepted.

E-mail: admin@sosmedica.mn or clinic.manager@sosmedica.mn

Website: http://www.sosmedica.mn

Information about membership: Odgerel, Marketing Manager (fluent English speaker)

clinicops@sosmedica.mn

2nd branch

Khan Uul District, 11 Khoroo, Zaisan Center, Second Floor, Ulaanbaatar, Mongolia

Tel: +976-77114325

Email: zaisan@sosmedica.mn

Opening Hours: Mon-Fri 9:00-18:00

Emergency: +976-99110335(EN); +976-91913122(MN)

*PUBLIC HOSPITAL NUMBER 2

Reception: 976-11-70150233

Emergency: 976-11-70150234, 70150235

This Mongolian-run facility is the designated hospital for high-ranking officials of the Mongolia government. 24-hour ambulance service is available. Call for an appointment beforehand. Facilities are modern with a few private rooms with refrigerator and TV. Translation services are provided if an English-speaking doctor is not available. It is best to bring interpreter and someone to accompany you to supervise your diagnosis and treatment.

**PUBLIC HOSPITAL NUMBER 3

Ard-Ayush-1a street, Sapporo 4 intersection, Ard Ayush -1, Bayangol District, Ulaanbaatar

Tel/Fax: +976-70007886

Information Center / Emergency Department,: +976-1800-1901

Appointment Service: +976-7018-4049 Website: http://www.shastinhospital.mn

*SONGDO HOSPITAL

Choidog St. – 5, 1st Microdistrict, Sukhbaatar District

Tel: +976-7011-1163 Fax: +976-7011-1164

Work hours: Monday - Friday 8:30 AM - 8:00 PM

Saturday 8:30-17:30

On-call service available Website: www.sondo.mn

Email: ubsongdo@gmail.com; info@songdo.mn

This Korean Hospital is opened in December 2007. Doctors are Korean and Mongolian. It has modern Facilities. Medical care is available at affordable prices to the local population as well as foreigners. A doctor examination costs 20000MNT. It has very well equipped laboratory. Perform Computer Tomography, X-Ray, MRI. No emergency available. Ambulance is available on-site.

*TRAUMA HOSPITAL

7th khoroo, Damdinbazar Street, Bayangol District, Ulaanbaatar.

Tel: +976-70180136

Emergency: +976-11-687-795

Website: www.ntorc.mn

Open 24 hours. Emergency and ambulance services are available. Perform orthopedic operations. Doctor examination costs 100,000 T. Inpatient service (board and meal) -356,000 T/ day for foreign citizens.

**HOSPITAL FOR INFECTIOUS DISEASE

Micro district 13, behind Black (Central) Market

Reception: +976-9920-5996

Patients are referred to this hospital in cases of serious infections that cannot be treated at other facilities. This is generally not a general admission hospital, but NOW during the pandemic of H1N1 in Mongolia anybody who has symptoms of the flu is encouraged to visit the Hospital and get lab analysis done. There are standard wings, which charge local prices, and a private VIP wing.

An English-speaking doctor and nurse are provided in the VIP wing. There are 2 VIP rooms with 4 beds totally.

**CENTRAL HOSPITAL OF ARKHANGAI PROVINE

Tel: +796-70333221

Website: www.emneleg.ar.gov.mn

B. EMERGENCY EVACUATION INFO

*INTERNATIONAL SOS OFFICE IN BEIJING

Contact *SOS MEDICA MONGOLIA* (see above) for medical emergency evacuation. *SOS MEDICA MONGOLIA* provides with emergency medical evacuation service both within Mongolia and out of Mongolia. Evacuation cost to Beijing is approximately 30 000 USD, however Evacuation Insurance Company of the evacuee covers the cost, therefore only insurance company will decide which airline will do evacuation.

Phone: +976-9911-0335, Reception: +976-11-464325

With regional office for evacuation operations, one can contact at the following address:

Building C, BITIC Leasing Center, No. 1 North Road, Xing Fu San Cun, Chaoyang District, Beijing, China,

100027

Marketing: +86-10-6462-0555. Fax: +86-10-6462-9188

E-mail: China.Marketing@internationalsos.com

Clinic: +86-10-6462-9112 Alarm Center: +86-10-6462-9100

*BLUE SKY AVIATION

Opposite of the Central Post Office, C-61 apartment, door #2

Working hours: 9:00-17:00

24 hr phone (English) +976-11-312085

24 hr phone (Mongolian and English) +976-9909-3210 Email: BSA@maf.org or BSA-Director@maf.org

Website: www.blueskyaviation.mn/

Works in conjunction with SOS international, and several other international medical transport providers, as well as local Mongolian Medical staff in transporting Medical patients.

Blue Sky Aviation has no Medical staff so only provide transportation but will help find medical staff to provide the medical service if requested. Can operate to any open airport in Mongolia, but requires a minimum of 3 hours notice to make a flight.

MEDEX Assistance Corporation

MEDEX, a wholly-owned US company, has provided the below assistance services for over 32 years:

Medical Evacuation and Repatriation (Emergency medical evacuations; Transportation of a family member or friend to be with a hospitalized member; Return of dependent children who may be left stranded as a result of someone's hospitalization; Repatriation of remains should someone pass away on their trip); Security Evacuation; Evacuations to a safe haven due to a political or security situation; Online Intelligence: Destination information to help a traveler prepare for their trip including information on immunizations recommended/required, description of local healthcare, recommended hospitals/healthcare facilities, how to reach us if you require assistance, a review of security risks in multiple categories, etc.

871 Poly Plaza, Beijing 100027

Emergency (members only): (800) 527-0218 or (410) 453-6330

24 Hours Tel in US: (800) 537-2029 or (410) 453-6300

Website: www.medexassist.com

The information is listed on the Department of State website as follows:

MEDEX ASSISTANCE CORPORATION

Baltimore, MD

888-MEDEX-00 / 800-537-2029

Also provides travel insurance services.

GLOBAL RESCUE

Global Rescue is an emergency services company that provides best-in-class medical, aeromedical evacuation, search and rescue and security services to company's emergency response teams are comprised of paramedics, physicians and security personnel, many of whom are veterans of elite rescue units of the U.S. Air Force. Global Rescue utilizes over 180 medically equipped aircraft in 30 countries and will fly members to the U.S. hospital of their choice in the event of an illness or injury requiring hospitalization. For more information, visit www.globalrescue.com.

Phone: (617) 459-4200; (800) 381-9754

Fax: (617) 507-1050

Email: help@globalrescue.com 115 Broad Street STE 350

Boston, MA 02110

USA

The information is listed on the Department of State website as follows:

GLOBAL RESCUE

Boston, MA

800-381-9754 / 617-459-4200

email: help@globalrescue.com

worldwide rescue and medical transportation to hospital of choice

C. OTHER MEDICAL

**MOBIO LAB

TOSMA office building, back side of the Ayulguin Toirog-Sansar, Bayanzurkh District 2 TEL: +976 9903-1143; 98112983

*PERFECT RECONSTRUCTION SURGICAL CLINIC

Building12-2A, Chin Van Chagdarjav St., Peace Ave, Sukbaatar District

TEL: +976-11-331314, Email: onamjil@yahoo.com; oyunnamjil@gmail.com

The owner **Dr. Oyun Namjil** received her plastic surgical training in Cuba and the U.S.

*BOLOR MELMII EYE CLINIC

Sukhbaatar District, 6th Khoroo, Green House building Work hours: Monday - Friday 8:30 a.m. – 17:00 p.m.

Saturday 9:30 a.m. – 14:00 p.m.

After hours: emergency only Phone: +976-11-315-409; 315410 Website: www.bolormelmii.mn Ophthalmologists speak English.

*ZAYA ZONE

Khan Uul District, 15th sub district, 86-4 All dentists are English speakers.

Tel: +976-99077376; +976-99013373; zoyodo7@gmail.com Working hours: Monday - Saturday 9:00 a.m. - 6:00 p.m.

Reservation must be made via phone.

**Baskhuu Implant Clinic

Chingeltei District, Baruun Selbe Street, 6th khoroo, Khishig Center

Tel: +976-70127782

baskhuuimplantclinic@gmail.com

Working hours: Monday to Saturday 10am-6pm